**COVER LETTER ----- BUSINESS ANALYST ROLE:**

Dear Hiring Manager,

I am eager to apply my business analysis, problem-solving, and customer engagement skills to a dynamic and growth-oriented organization. With a degree in Information Systems from the University of Information Technology - VNU HCMC, I have developed a strong foundation in process optimization, data analysis, and strategic planning.

During my internship at CJ OLIVENETWORKS VINA, I worked on business process analysis, user interface design, and software manual testing, enhancing my ability to improve operations and ensure quality in technology-driven environments. Additionally, my experience in research analysis and business advisory has strengthened my business thinking, working with stakeholders and making data-driven decisions.

I welcome the opportunity to discuss how my skills and experiences align with your company's needs. Thank you for your time and consideration.

Best regards,

Nguyen Thi Chi Lam